

#### Provider:

WTS Paradigm, LLC 1850 Deming Way Suite 120 Middleton, WI 53562

# Paradigm Home Configure™ Services Statement of Work

**EFFECTIVE DATE:** Date on which Customer places order with Provider.

This is a Statement of Work (SOW) between a customer ("Customer") and WTS Paradigm, LLC (Provider) for the Home Configure services outlined below. Use of the Service within this Agreement shall in all cases be subject to the Provider Home Configure SaaS Terms and Conditions and Master Services Terms and Conditions available at <a href="https://www.myparadigm.com/legal/Saas/HomeConfigure">www.myparadigm.com/legal/Saas/HomeConfigure</a> and <a href="https://www.myparadigm.com/legal/MSA/HomeConfigure">www.myparadigm.com/legal/MSA/HomeConfigure</a>, which are incorporated herein.

This SOW provides for Home Configure services provided as of the Effective Date.

# **Paradigm Home Configure Details & Assumptions**

The following table describes the Home Configure services available with associated prices:

Service	Package	Description	Delivery Timeline (Business Days)	Price Per (in USD)
Contracted Buyer (for Design Selections)	Exterior Only	Custom Link for Homebuyer 360-degree view of exterior Image download Snapshots Day/night mode Sharing, save, and favorite design Locking selections	10 Days	\$ 499.00
	Exterior + Interior Spotlight	Custom Link for Homebuyer 360-degree view of exterior and interior spotlight Image download Snapshots Day/night mode Share, save and favorite design Locking selections	20 Days	\$ 999.00
Prospective	Exterior Only	Promotional Link for Website 360-degree view of exterior Image download Day/night mode Lead capture form Sharing a design	10 Days	\$ 499.00
Buyer (for Website Inspiration)	Exterior + Interior Spotlight	Promotional Link for Website 360-degree view of exterior and interior spotlight Image download Day/night mode Lead capture form Sharing a design	20 Days	\$ 999.00

- Delivery Timeline
  - o Business Days are Monday through Friday.
  - Requests must be received before 4pm CST.

### **Optional Services**

Plan updates - defined upon request and billed at standard rates.

The following outlines assumptions related to the Home Configure services:

- The Service is limited to one elevation that is 8,000 or less Total Square Feet.
  - Total Square Feet is based on total Area Under Roof (AUR) + all levels modeled.
- Views
  - Interior Spotlight packages receive the exterior plus three (3) 360-degree views including the kitchen, great room, and owner bath.
  - Selections for optional features must be made from the space in which the home component is located (e.g., fireplace changes must be made from great room), even if visible from a different space.
- Provider reserves the right to decline a submission, especially in the case of incomplete details or copyright related concerns that are not addressed in a timely manner.
- For Spotlight Packages Customer will provide a 2D PDF plan including cabinet plans and top-down roof plan for homes to be modeled.
- Accurate modeling and visualization of a home plan requires detailed information from constructable house plans, material
  examples, and specifications. Customer will provide the necessary information, finish detail specifications, furnishing
  details (if applicable), documentation, and resources to allow Provider to deliver the above scope. Delays due to incomplete
  information, extended response times from Customer, or lack of supporting documentation will impact timelines and
  potentially cost.
- Provider's visualization product is to be delivered as-is. Enhancements to Provider products that may be requested or identified are not included.
- All services represent Provider effort only and are quoted on a Firm Fixed Price basis. Changes to project scope, additional
  services for new plans, change of finish detail or furnishing choices, significant artistry modification, or failure to meet
  assumptions may result in changes to cost that will be managed through a Change Request.
- Any services not described in the Services Details and Assumptions are not included.

# **Paradigm Home Configure Term & Termination**

TERM OF STATEMENT OF WORK:	1 Year commencing on the Effective Date.	
TERM OF STATEMENT OF WORK:	1 Year commencing on the Effective Date.	

THIS SOW IS EFFECTIVE AS OF THE EFFECTIVE DATE. PRICING REFLECTED IN PRICING LIST WILL APPLY TO ALL SERVICES REQUESTED BY CUSTOMER IN THE INITIAL TERM. PROVIDER MAY CHANGE THE PRICING OF HOME CONFIGURE SERVICES AT ANY TIME. CUSTOMER OR PROVIDER MAY TERMINATE THIS SOW AT ANY TIME WITH 30 DAYS WRITTEN NOTICE. TERMINATION BY CUSTOMER REQUIRES PAYMENT OF ALL OUTSTANDING SERVICES REQUESTED.

### **Paradigm Home Configure Payment Terms**

The payment options for Provider services are outlined below. Payments on invoiced amounts are due within thirty (30) days of receipt.

Payment Options	Payment Due	
BFS Credit Program	Payment is pursuant to BFS Credit Program terms.	

Credit cards, ACH	Invoiced upon delivery of Deliverables.	